

creating an account with us

By registering with us you agree/bound by these Terms and Conditions, by the Privacy Policy and to the Studio Etiquette.

You need to be over 16 years of age to register.

Once we receive your application together with the appropriate payment you will be able to reserve and attend your classes. Please read carefully T&Cs specific to your chosen class pass option, including the cancellation policy.

Medical waivers are for both in-studio & online if in doubt at any time, it is your sole responsibility to consult a medical practitioner and stop attending classes until you are satisfied that you are in good health and can perform the exercises safely. We cannot take any responsibility for any injury that you may sustain as a result of participating in a class at the studio/online except where such injury has occurred through our proven negligence. Please inform your teacher about any changes to your medical condition. Especially if you are pregnant. **Our mat pilates classes are not suitable for anyone who is pregnant.**

booking classes and workshops

If you booked a class, but can no longer attend, you must cancel the class. The easiest way to cancel is via your account on Mindbody app.

The class cancellation policy is 1.5 hours. If you do not cancel prior to this time (Late Cancel), one credit from your class pass, or your drop-in credit will be taken, **this applies only for the in-studio classes**. If you are an on an unlimited membership there will be a £5 late cancellation fee charged to your Paypal account. Workshops require 24hrs cancellation.

'Early cancel' (up to 1.5 hours before class) will put the class credit back on your account.

If for some reason the scheduled class gets canceled by the studio, a credit on account or refund will be offered.

Please allow enough time to arrive before the class starts.

If this is your first visit to the studio, please allow extra time for registration. If you arrive 5 minutes late, you will not be allowed to enter the class. Your booked slot might be given away to another yogi, even if you pre-booked the session.

class pass options

We offer a range of different class pass packages.

Details of the current packages are listed on the website.

Drop-in classes, class packs, workshops, month, and year-long passes purchased at the studio or online are non-refundable. **No extensions are offered on these passes.**

5 Class pass 3-month expiry

10 class pass 6-month expiry

20 class pass 9-month expiry

Monthly passes are paid as a monthly subscription via standing order - it's a monthly rolling contract.

Your membership is not transferable to anyone else. If you would like to stop your membership please notify us with one month's notice by sending an email to info@infinityhotyogaglasgow.co.uk

Our Intro Offer is open to new clients and only available to take up once.

studio etiquette

Please bring your own mat/blocks/straps for classes in-studio.

All students are responsible for their own belongings. All items left behind will be stored in 'Lost & Found'. Items will be kept for one month and anything left unclaimed will be given to a charity.

Please make sure you use the changing rooms/locker boxes for your belongings and don't leave your valuables and mobile phones in the studio area.

We hope you enjoy your time at Infinity Yoga